



Transforming Lives, Empowering Communities!

Impact Study Findings: 2014 vs 2016

Global libraries initiative ICT Project:
 “Using technology to empower individuals and communities for development”

Public Libraries in Jamaica Matter!

Awareness & Advocacy



2014	2016	
86%	90%	Users view the public library as important
90%	92%	Users assert that the public library is an important institution
85%	85%	Users affirm that the public library plays an important role in the community

Digital Inclusion



2014	2016	
56%	60%	Users read more because of access to technology at public libraries
25%	37%	Users are able to use social media as a result of public libraries
25%	39%	Users have acquired skills in conducting basic online search as a result of public libraries
22%	51%	Users are able to use a mouse and power on/off the computer as a result of public libraries

Education



2014	2016	
57%	60%	Users utilise the public library service to complete their homework
71%	74%	Users view the public library as a place where they go to learn about subjects in which they have an interest
30%	41%	Users have shared the information gathered at the library with others
28%	38%	Users have used the ICT services of the library to search for educational resources

Membership



2014	2016	
42%	46%	Library members
65%	65%	Women are more likely to be members of a Library
60%	60%	Persons visiting the library tend to go more than once per week

Source: Jamaica Library Service Commissioned Impact Study conducted by the Center for Leadership and Governance: University of the West Indies, Mona Campus, Jamaica.

Global Libraries ICT Project Partners

